

# LINCOLN CITY HALF MARATHON



**CURLY'S  
ATHLETES**

## Half Marathon FAQ

### ROUTE

#### **What is the route?**

A fully interactive map is available at [www.lincolncityhalfmarathon.co.uk](http://www.lincolncityhalfmarathon.co.uk)

#### **Is the route Wheelchair and push-pram accessible?**

Unfortunately, due to the diversity of the event route, there are some areas of the route that are inaccessible or cause access problems for those using a wheelchair to take part in September 2021.

#### **What is the running surface like?**

The route takes on roads and footpaths so the surfaces throughout are mixed but good underfoot - so no trail shoes needed!

### ENTRY

#### **Amending Your entry**

- **How do I amend my entry details? i.e. swap address / cancel / add a T-shirt / move events / transfer my entry to a friend?**  
Visit [www.etchrock.com](http://www.etchrock.com) and log in, from here you will be able to make amendments within the allowed timeframe.
- **How do I substitute an entry?**  
Follow the information as above, log in with your email and password details and it will give you the option to substitute an entry.
- **Can I get a refund?**  
Our refund policy states that we will refund entry costs to the tune of 100% 90 days prior to the event, 75% for 60 days before and 50% up until 28 days before. After this date, we are unable to process refunds. This is because we have allocated costs per person and are unable to recoup these.

#### **Are there entries on the day of the race?**

No. We anticipate the event to be hugely popular and for safety and administration reasons day entries will not take place.

#### **Can I enter over the phone?**

All registrations must go through our online booking system, which can be accessed on a range of devices. If you would like support completing the application please call 01522 563792.

#### **Can I add merchandise after I've entered?**

We will have some spare merchandise (event t-shirts/trainer tags) on the day, however we recommend pre-ordering to ensure you don't miss out, you can pre-order at the following link if you didn't order when you signed up: <https://etchrock.com/profile/curlys-athletes/shop>

#### **When do I receive my race number?**

Your race number is posted out ahead of the big day. These will be sent out between 14-7 days before the event. Please get in touch if you haven't received your race number by this time: [contact@curlysathletes.co.uk](mailto:contact@curlysathletes.co.uk). Keep your number safe, ensure we have the right address and bring

your numbers on the day. DO NOT PIERCE THE FOAM TIMING CHIP. You must notify us ahead of the day about any missing numbers or you may not be able to take part (as we have very limited spares on the day)

## **REGISTRATION, RACE DAY AND RACE NUMBERS**

### **How can I check I've entered?**

You will receive a confirmation email on entry and will receive updates in terms of course information normally 2 weeks before an event. You can also log into [www.etchrock.com](http://www.etchrock.com) to find your ticket at any time.

### **I've not had any information through/ no confirmation email**

Have a quick look in your spam folder to check it has not gone in there. If not log onto [www.etchrock.com](http://www.etchrock.com) and using your password and email address. Here, you will find details of all of your race entries with Curly's.

### **How do I get my event merchandise?**

If you have pre-ordered any event merchandise, these will be available for collection on the day before or after you've finished. Exact timings and details can be found in the information pack two weeks from the event. This is available on the event website [www.lincolncityhalfmarathon.co.uk](http://www.lincolncityhalfmarathon.co.uk)

### **I didn't do the event but paid for a t-shirt. How do I collect this?**

We keep uncollected t-shirts for one week after an event. If during this 7-day period you contact us, then we can arrange for collection/delivery. Depending on item, this may incur a face value delivery fee. After the 7-day period, unclaimed merchandise is donated to charity.

### **Are there cut off times for the event?**

We are an inclusive race and as such, we want our event to be open to everybody, regardless of ability. Therefore, we have no cut off time. We do have road closures in place and this may mean we re-open roads while you're still completing the event. Don't worry though we have provisions in place for runners to use the path and support you along the way.

### **Is there a bag drop?**

A bag drop will be available on the day and your number will have a tear off bag tag for you to fasten onto your bag. Details of the bag drop location can be found in the information pack two weeks from the event. This is available on the event website [www.lincolncityhalfmarathon.co.uk](http://www.lincolncityhalfmarathon.co.uk)

### **Will I get a medal at the finish?**

Yes – all finishers will get a medal.

### **Can I run in fancy dress?**

Yes - we look forward to seeing you. Let us know your name, what you are running as and why you are running and we might give you a mention live on the day.

### **Can I wear earphones/listen to music during the race?**

We would prefer if you could avoid wearing headphones and if possible, wear bone conducting headphones, as these make it easier to hear instructions. If you do run with headphones please remain aware of your surroundings and fellow runners. In an emergency you may be required to move so please don't have the volume too high! Ps: we will have lots of music and people on the course to keep your motivation up!

**Can I take part on a bike, stilts, skates, skateboards?**

No – the route is not suitable for anything other than runners or walkers.

**How will my time be recorded?**

All results are recorded via a foam chip that is attached to the back of your race number. You will receive a 'Gun time' and a 'Chip time'. Gun time is the time from the firing of the start gun until you cross the finish line, this is used for positions and prizes as every runner is racing against one another. Chip timing is from when you cross the start line until you cross the finish, so in a big race it could take minutes until you get to the start line, this is why chip timing is the same or less than your gun time. We take "gun" time for positions simply so you know who you are racing and on any professional racing level this is how results are listed... this means the first person to cross the line wins the event vs someone possibly halfway down the field (it's hard to race against the unknown)

**Are there First Aid points on the course?**

Medical services will be located around the course and on the finish line and at the end of the finish funnel. If at any point you need help, please make yourself known. Please do read your event information pack (available via the [lincolnhalfmarathon.co.uk](http://lincolnhalfmarathon.co.uk) website two weeks out from the event) this will show the location of the aid stations (for water / snacks) and our medical facilities. We pride ourselves on making our events safe and your welfare is paramount, we have an excellent medical team who are there and on hand in case you need us.

**Are toilets available on the course and at the Event Village?**

There will be toilet facilities available for runners and supporters, including disabled access facilities at the event village. Other toilet points that runners can use around the course will be identified on the route map once released.

**What time do the roads close and when do they re-open?**

Specific road closure information is available on our Event Info part of the Lincoln City Half Marathon website. Please do read your event information pack (available via the [lincolnhalfmarathon.co.uk](http://lincolnhalfmarathon.co.uk) website two weeks out from the event) to properly plan your journey into the event. Due to road closures it may be that your sat nav will take you to a closed road point which could delay you getting to the race.

**What is the nearest train station to the race?**

Lincoln Central train station is located on St Marys Street, Lincoln, LN5 7EW.

**EVENT VILLAGE****Are dogs allowed at the Event Village?**

Dogs can come to the event village and access the park areas with spectators. However, we anticipate the event village to be extremely busy with families, runners and vendors. We ask that all dogs be kept on leads during the event and pet foul is collected by owners and disposed of using the dog waste bins around the park. Dogs are not permitted to run in the event

**Will there be a designated area for runners to meet friends and family after the race?**

There will be plenty of areas in the event village where you will be able to meet your runner after the race. It is suggested you remain close to the Bandstand in Boultham Park to avoid congestion in the finish funnel area. A map showing meeting points will be included in the event information pack available via the [lincolnhalfmarathon.co.uk](http://lincolnhalfmarathon.co.uk) two weeks out from the event.

**Will there be food and beverages?**

The event village will hold a range of food and drink vendors, working alongside local eateries to offer something for everyone. More information on these suppliers will be available nearer the event date.

**Can I have a vegan, vegetarian, gluten free option for my finish line reward?**

We try and cater for everyone. Please help us to get the numbers right by highlighting dietary requirements when entering an event on the appropriate question. We do provide vegan and gluten free options at all of our events- including sweets on the route!

**GENERAL QUERIES****How many places are left?**

Please follow our Facebook page for updates on availability. Races do tend to sell out quickly, so to ensure a spot, make sure you book early!

**What is the minimum age for the event?**

For the half marathon distance, it is 17.

**I'm visually impaired and need a guide runner. Do they need to enter?**

Guide runners do not need to enter separately. On entry, there is an option for if you require a guide runner. Please fill out the details and we will have a number ready for your guide runner on the event weekend. If you have any specific queries about the route and hazards, please drop us a note at [contact@curlysathletes.co.uk](mailto:contact@curlysathletes.co.uk)

**What is the size guide for T- Shirts?**

X- small= 30-32-inch chest

Small=34-36

Medium =38-40

Large 42-44, XL 46-48

XXL is 50-52

All of our t- shirts are unisex.

**Can I run a half marathon without training?**

We believe that anyone can take part – even if you walk the entire route - and the goal you set yourself should always take into consideration your fitness level and overall health condition. If you think you need additional support to take part, please email [enquiries@lincolncityfoundation.co.uk](mailto:enquiries@lincolncityfoundation.co.uk)

**POST RACE****Where can I find my results and when are they ready?**

Our results are up and ready to go usually a few minutes after you finish. A post will be put out on Facebook with a link to the results page. If you do not have access to Facebook, a link to the results will be on [www.lincolncityhalfmarathon.co.uk](http://www.lincolncityhalfmarathon.co.uk) If you notice any problems with your result please email [results@racetimingsolutions.co.uk](mailto:results@racetimingsolutions.co.uk) and we will amend these as soon as we can.

**Where are the photos and when will they be ready?**

Photos are up and ready to go usually 24-48 hours after you finish. A post will be put out on Facebook with a link as soon as they are ready. If you do not have access to Facebook, a link to photos will be on [www.lincolncityhalfmarathon.co.uk](http://www.lincolncityhalfmarathon.co.uk)

**My race details are wrong!**

If you have any problems with results, please contact us at [results@racetimingsolutions.co.uk](mailto:results@racetimingsolutions.co.uk) and we will do our very best to sort these out for you.

**I think I won my category. What are the prize categories?**

Prize categories are very different to age categories. Our age categories increase in five-year age groups. Please check the event information pack 2 weeks from the event. This is available on the event website [www.lincolncityhalfmarathon.co.uk](http://www.lincolncityhalfmarathon.co.uk) If you think you may have won a prize, please contact us at [contact@curlysathletes.co.uk](mailto:contact@curlysathletes.co.uk)